

Effective Date: 25 August 2021

Name of Service: Singtel SIP Trunking Service. *For more information refer to www.singtel.com.*

Description: Customised SIP Trunking Service Scheme (**Customised Scheme**)

Prices (including discounts):

Service	Minimum Quantity	Monthly Recurring Charges (MRC)	One-Time Charge (OTC)
SIP Trunking over Cloud Connect (400 Concurrent Calls)	1	\$2,826	Waived
SIP Auto Failover with Cloud Connect	1	\$720	Waived
SIP DDI Number (block of 10)	66 blocks	\$9 per block	Waived
Caller Number Display	2	Waived	Waived

The customised tariffs will be applicable to all migrating SIP Trunking services subscribed under the Customised Scheme.

Terms and Conditions:

1. The contract term of the Customised Scheme is one (1) year.
2. The contract term of the services subscribed under the Customised Scheme is three (3) years.
3. In the event that the underlying SIP Trunking line is terminated, all services subscribed under the Customised Scheme that are tied to the underlying SIP Trunking line will also be terminated.
4. The services offered under the Customised Scheme shall be migrated from existing ISDN and/or DEL services only.
5. The customer shall subscribe to the minimum quantities as specified under the Customised Scheme in a single order.
6. Circuits subscribed under the Customised Scheme will continue at the customised prices after the expiry of the circuit contract term.

7. The services offered under the Customised Scheme are subject to resource availability.
8. The customer shall not resell the service(s) subscribed under the Customised Scheme “as is”, or as a standalone service.
9. No other discounts, including but not limited to, term and volume discounts, shall be applicable to the Customised Scheme.
10. All other standard prices, terms and conditions of the Singtel SIP Trunking services shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge of 100% of the remaining contract term.

For details, refer to www.singtel.com

Eligibility:

The Customised Scheme is offered to all similarly situated customers who satisfy the following criteria:

- a) migrates existing ISDN and/or DEL services to the Customised Scheme;
- b) subscribes to the minimum quantities as specified under the Customised Scheme in a single order;
- c) has a minimum revenue spend of S\$800,000 on Singtel services in the past 12 months prior to the start of customer agreement; and
- d) accepts the terms and conditions of the Customised Scheme in its entirety.