

**Effective Date:** 28 April 2020

**Name of Service:** Singtel Level '3' VoiceLink Service. *For additional details, refer to [www.singtel.com](http://www.singtel.com)*

**Description:** Customised Level '3' VoiceLink Service Scheme ("Customised Scheme")

**Prices (including discounts):**

<b>Service</b>	<b>Minimum Quantity</b>	<b>Monthly Recurring Charge (MRC)</b>	<b>One Time Charge (OTC)</b>
Level '3' VoiceLink Service Subscription with Caller Number Display	15	\$440	\$1,225

*Note: The minimum quantity of fifteen (15) Level '3' VoiceLink circuits must be subscribed in a single order.*

The customised tariffs will be applicable to all new and renewed services subscribed under the Customised Scheme.

**Terms and Conditions:**

1. The contract term of the Customised Scheme is six (6) months.
2. The contract term of the service subscribed under the Customised Scheme is six (6) months.
3. The services offered under the Customised Scheme are subject to resource availability.
4. The customer is not allowed to resell the service(s) subscribed under the Customised Scheme 'as-is'.
5. Circuits subscribed under the Customised Scheme will continue at the customised prices after expiry of the circuit contract term.
6. No other discounts shall apply to the service(s) subscribed under the Customised Scheme.
7. All other standard prices, terms and conditions of the Singtel Level '3' VoiceLink service shall remain applicable.

**Eligibility:**

The Customised Scheme is offered to any similarly situated customer who satisfies the following criteria:

- a) Currently has subscribed to at least twenty (20) Level '3' VoiceLink circuits;
- b) has a minimum annual spend \$344,000 on Singtel services;
- c) is a duly licensed Services-Based Operator (SBO) (Individual); and
- d) accepts the terms and conditions of the Customised Scheme in its entirety.

For avoidance of doubt, the twenty (20) Level '3' VoiceLink circuits required to qualify for the Customised Scheme excludes any additional Level '3' VoiceLink services to be subscribed under this customised scheme set out above