

Effective Date: 6 December 2019

Name of Service: Singtel SIP Trunking Service. *For more information refer to www.singtel.com.*

Description: Customised SIP Trunking Service Scheme
(**Customised Scheme**)

Prices (including discounts):

Service	Minimum Quantity	Monthly Recurring Charge (MRC) (\$ per unit)	One Time Charge (OTC) (\$ per unit)
SIP Trunking with Bundled Access (4000 concurrent calls)	1	\$ 40,000	Waived
Auto Failover Exchange Diversity (with Bundled Access)	1	Waived	Waived
Load Sharing	4000	\$ 1.50	Waived
Call Number Display	2	Waived	Waived
(With effect from 24 April 2020) SIP-to-SIP Auto-Failover (without Access)	2	Waived	Waived

The customised tariffs will be applicable to new, renewed and upgraded circuits subscribed under the Customised Scheme.

Terms and Conditions:

1. The contract term of the Customised Scheme is one (1) year.
2. The contract term of the services subscribed under the Customised Scheme is one (1) year. In the event that the underlying SIP Trunking line is terminated, all services subscribed under the Customised Scheme that are tied to the underlying SIP Trunking line will also be terminated.
3. The services offered under the Customised Scheme are subject to resource availability.

4. Circuits subscribed under the Customised Scheme will continue at customised prices as specified in the pricing table after the expiry of the circuit contract term.
5. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
6. If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge of 100% of the remaining contract term.
7. All other standard prices, terms and conditions of the Singtel SIP Trunking service shall remain applicable.

Eligibility:

The Customised Scheme will be offered to all similarly situated customers who satisfy the following criteria:

- a) is willing to subscribe to the minimum quantities prescribed under the Customised Scheme;
- b) is a duly licenced Facilities Based Operator (**FBO**) or Services Based Operator (**SBO**); and
- c) accept the terms and conditions of the Customised Scheme in its entirety.