

**Effective Date:** 11 May 2020

**Name of Service:** Singtel BizVoice and PhoneNet Service. *For more information, refer to [www.singtel.com](http://www.singtel.com)*

**Description:** Customised BizVoice and PhoneNet Scheme (“**Customised Scheme**”)

**Prices (including discounts):**

<b>Service Description</b>	<b>Minimum Quantity</b>	<b>Monthly Recurring Charge (MRC)</b>	<b>One Time Charge (OTC)</b>
BizVoice Starter Plan with Value-Added Services (VAS) Pack 2	300	\$13/line	waived
PhoneNet with Phone Mail Service		\$11/line	\$50/line

The customised tariffs will be applicable to all new and renewed services subscribed under the Customised Scheme.

**Terms and Conditions:**

1. The contract term of the Customised Scheme is two (2) years.
2. The minimum contract term of the services subscribed under the Customised Scheme is two (2) years.
3. The services offered under the Customised Scheme are subject to resource availability.
4. The customer shall not resell the services subscribed under the Customised Scheme.
5. Circuits subscribed under the Customised Scheme will continue at the customised prices after expiry of the circuit contract term.
6. No other discounts including, but not limited to, term and volume discounts, shall be applicable to the services subscribed under the Customised Scheme.
7. All other standard prices, terms and conditions of the Singtel BizVoice and PhoneNet services shall remain applicable.

**Suspension and Termination Provisions:**

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge of 100% of the remaining contract term.

refer to [www.singtel.com](http://www.singtel.com)

**Eligibility:**

The Customised Scheme is offered to all similarly situated customers and their subsidiaries who satisfy the following criteria:

- a) has or is willing to subscribe to the minimum quantity prescribed under the Customised Scheme; and
- b) accepts the terms and conditions of the Customised Scheme in its entirety.

For all similarly situated customers, circuits subscribed by the customer and its subsidiaries can be combined to meet the minimum quantity requirements.