

Effective Date: 6 December 2016

Name of Service: Singtel PhoneNet Service. *For more information refer to www.singtel.com.*

Description: Customised PhoneNet Service Scheme
(**Customised Scheme**)

Prices (including discounts):

Service Description	Monthly Recurring Charge (MRC) (\$ per line)	One-Time Charge (OTC) (\$ per line)
PhoneNet Service	\$10	Waived

The customised tariffs will be applicable to all new and renewed PhoneNet lines subscribed under the Customised Scheme.

Terms and Conditions:

1. The contract term of the Customised Scheme is eight (8) years.
2. The contract term of the services subscribed under the Customised Scheme is eight (8) years.
3. The services offered under the Customised Scheme are subject to resource availability.
4. (**with effect from 31 March 2020**) Circuits subscribed under the Customised Scheme will continue at customised prices after the expiry of the circuit contract term.
5. The customer shall not resell the services subscribed under the Customised Scheme.
6. No other discounts including, but not limited to, term and volume discounts, shall be applicable to the services subscribed under the Customised Scheme.
7. All other standard prices, terms and conditions of the Singtel PhoneNet service shall remain applicable.

Suspension and Termination Provisions:

1. If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge (**PTC**) of 100% of the remaining contract term in the first year of the line's contract term and 50% of the remaining contract term if terminated during second year or subsequent years.
2. **(with effect from 31 March 2020)** The PTC will be waived in the following circumstances:
 - a) The PTC will be waived for up to 150 lines per month as long as the customer's total number of lines does not drop below 2,500 lines.
 - b) The PTC will be waived for migration to other Singtel services. In such a scenario, the total number of lines may drop below 2,500 lines.

Refer to www.singtel.com

Eligibility:

The Customised Scheme will be offered to all similarly situated customers who satisfy the following criteria:

- a) **(with effect from 31 March 2020)** has or is willing to commit to subscribing to at least 2,500 PhoneNet lines under the Customised Scheme; and
- b) accepts the terms and conditions of the Customised Scheme in its entirety.