

Effective Date: 4 March 2020

Name of Service: Singtel Dark Fibre Service. *For more information refer to www.singtel.com.*

Description: Customised Dark Fibre Service Scheme
(**Customised Scheme**)

Prices (including discounts):

Service (per pair)	Minimum Quantity (pair)	Contract Term (Years)	Monthly Recurring Charge (MRC) (\$ per pair)	One Time Charge (OTC) (\$ per pair)
Standard Dark Fibre/Dark Fibre with Path Diversity	3	2	\$3,500	Standard: \$4,000

The customised tariffs will be applicable to all new and renewed Dark Fibre circuits subscribed under the Customised Scheme.

Service Availability

Outage (x)	Service Level Availability (%)	Rebate (% of MRC)
6 hours < x ≤ 8 hours	≥ 98.89% to < 99.17%	10%
8 hours < x ≤ 15 hours	≥ 97.92% to < 98.89%	20%
> 15 hours	< 97.92%	30%

Terms and Conditions:

1. The contract term for the Customised Scheme is two (2) years.
2. The contract term for the services subscribed under the Customised Scheme is two (2) years.

3. The services offered under the Customised Scheme are subject to resource availability.
4. The customer shall not resell the service 'as is' or as a standalone Dark Fibre service but may use the service as part of its own network to offer its own service(s).
5. At least one end of each Dark Fibre pair must be connected to a Data Centre.
6. In the event of a relocation, the customer shall pay a relocation fee of \$4000 for each pair.
7. If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge (**PTC**) of 100% of the MRC for the remaining contract term.
8. No other discounts, including, but not limited to, term and volume discounts, shall be applicable to the service(s) subscribed under the Customised Scheme.
9. Circuits subscribed under the Customised Scheme will continue at customised prices after expiry of the circuit contract term.
10. All other standard prices, terms and conditions of the Singtel Dark Fibre service shall remain applicable.

Eligibility:

The Customised Scheme is offered to all similarly situated customers who satisfy the following criteria:

- a) subscribes to the minimum quantity specified under the pricing table;
- b) is a commercial bank or has similar technical and security requirements; and
- c) accepts the terms and conditions of the Customised Scheme in its entirety.