

Effective Date: 24 December 2020

Name of Service: Singtel Dark Fibre Service.
For additional details, refer to www.singtel.com

Description: Customised Dark Fibre service scheme (“**Customised Scheme**”)

Prices (including discounts):

Service	Minimum Quantity	Monthly Recurring Charge (MRC) Per Pair	One-Time Charge (OTC) Per Pair
Standard Dark Fibre / Dark Fibre with Path Diversity	4 pairs	\$3,150	Waived

The customised tariffs will be applicable to all new and renewed Dark Fibre pairs subscribed under the Customised Scheme.

Service Availability for Dark Fibre Service:

Outage (x)	Availability	Rebate (% of Monthly Rental)
6 hr < x <= 8 hrs	>=98.89% to < 99.17%	10%
8 hrs < x <= 15 hrs	>=97.92% to < 98.89%	20%
> 15 hrs	<97.92%	30%

Terms and Conditions:

1. The contract term for the Customised Scheme is one (1) year.
2. The contract term for the services subscribed under the Customised Scheme is one (1) year.
3. The customer shall not resell the services subscribed under the Customised Scheme “as is” or as a standalone Dark Fibre service but may use the service as part of its own network to offer its own service(s).
4. In the event of relocation, the customer shall pay a relocation fee of the \$4000 one-time charge.

5. Circuits subscribed under the Customised Scheme will continue at customised prices after the expiry of the circuit contract term.
6. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed to the Customised Scheme.
7. All other standard prices, terms and conditions of the commercial Singtel Dark Fibre service shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the services subscribed under the Customised Scheme before the end of the contract term, the customer will be liable for a premature termination charge (PTC) of 100% of the MRC for the remaining contract term.

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Eligibility:

The Customised Scheme is offered to all similarly situated customers who satisfy the following criteria:

- a) subscribes to the minimum quantity prescribed under the Customised Scheme;
- b) is a duly licensed Facilities-Based Operator (**FBO**) or Services-Based Operator (**SBO**); and
- c) accepts the terms and conditions of the Customised Scheme in its entirety.