

Effective Date: 4 December 2020

Name of Service: Singtel BizVoice Service. *For more information refer to www.singtel.com.*

Description: Customised BizVoice Service Scheme (**Customised Scheme**)

Prices (including discounts):

Service	Minimum Quantity	Monthly Recurring Charge (MRC)	One Time Charge (OTC)
BizVoice UC (Standalone) + Voicemail	390	\$13	Waived

The customised tariffs will be applicable to all new, renewed, upgraded, downgraded and/or migrated BizVoice service circuits subscribed under the Customised Scheme.

Terms and Conditions

1. The contract term of the Customised Scheme is five (5) years.
2. The contract term for the services subscribed under the Customised Scheme is three (3) years.
3. The service(s) offered under the Customised Scheme are subject to resource availability.
4. The customer shall not resell the services subscribed under the Customised Scheme.
5. Circuits subscribed under the Customised Scheme will continue at customised prices after the expiry of the contract term.
6. No other discounts, including but not limited to, term and volume discounts, shall be applicable to the services subscribed under the Customised Scheme.
7. All other standard prices, terms and conditions of the Singtel BizVoice service shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the services subscribed under the Customised Package before the end of the contract term, the customer will be liable for premature termination charge (**PTC**) of 100% of the MRC for the remaining contract term.

For details, refer to www.singtel.com

Eligibility:

The Customised Scheme will be offered to all similarly situated customers who satisfy the following criteria:

- a) subscribes to the minimum quantity of circuits specified under the Customised Scheme; and
- b) accepts the terms and conditions of the Customised Scheme in its entirety.