

**Effective Date:** 30 March 2017

**Name of Service:** Singtel Gigawave Service. *For more information refer to [www.singtel.com](http://www.singtel.com)*

**Description:** Customised Gigawave Service Scheme (**Customised Scheme**)

**Prices (including discounts):**

The Customised Scheme consists of the following components:

- a. Fibre – four (4) pairs of fibre with path diversity
- b. DWDM equipment – two (2) sets of DWDM multiplexers, each set consisting of two (2) multiplexers. Each set of multiplexer is supported by two (2) pairs of fibre (1 active and 1 standby)
- c. Interface and bandwidths – the interfaces and bandwidths on each set of multiplexer are as follows:
  - i. Two (2) Fibre Channel of bandwidth 8Gbps each;
  - ii. Four (4) Gigabit Ethernet of bandwidth 10Gbps each; and
  - iii. Five (5) Gigabit Ethernet of bandwidth 1 Gbps each.

(with effect from 29 September 2017)

The customer is eligible to subscribe for an additional four (4) Fibre Channel of bandwidth 8Gbps each at a Monthly Recurring Charge (**MRC**) of \$8,000. The One Time Charge (**OTC**) will be waived for this option.

Customised tariffs

<b>Monthly Recurring Charge (MRC) for Equipment</b>	<b>One Time Charge (OTC)</b>
\$37,500	\$0

Other charges that are applicable under the Customised Scheme are as follows:

- a. Relocation charges – OTC of \$35,000 per multiplexer per site

**Terms and Conditions:**

1. The minimum contract term of the Customised Scheme is three (3) years.
2. The services offered under the Customised Scheme are subject to resource availability.
3. There shall be no auto-renewal of service(s) subscribed under the Customised Scheme.

4. The customer is not allowed to resell the services subscribed under the Customised Scheme.
5. **(with effect from 6 February 2020)** Circuits subscribed under the Customised Scheme will continue at customised prices after the expiry of the circuit contract term.
6. No other discounts including, but not limited to, term and volume discounts, shall be applicable to the services subscribed under the Customised Scheme.
7. All other standard prices, terms and conditions of the Singtel Gigawave service shall remain applicable.

**Suspension and Termination Provisions:**

In the event that the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge (**PTC**) of 100% of the remaining contract term.

**Eligibility:**

The Customised Scheme is offered to all similarly situated customers who accept the terms and conditions of the Customised Scheme in its entirety.