

Effective Date: 10 February 2020

Name of Service: Singtel PhoneNet Services. *For more information refer to www.singtel.com*

Description: Customised PhoneNet Service Scheme (**Customised Scheme**)

Prices (including discounts):

Service	Minimum Contract Term (Years)	Minimum Quantity (lines)	MRC (\$ per line)	OTC (\$ per line)
PhoneNet	2	400	\$9	Waived (standard)

The customised tariffs will be applicable to all new and renewed PhoneNet lines subscribed under the Customised Scheme.

For PhoneNet lines subscribed under the Customised Scheme, the customer is eligible to subscribe to the following Value-Added Services (**VAS**) at no additional charge.

VAS
2-digit speed dial
3-way conference call
Authorisation code for IDD
Call Waiting
Collect Call Screening
Caller ID (internal/external)
PhoneMail
Auto Call Back
Call Forwarding
Call Hold
Call Park
Call Pick Up
Call Transfer
Direct Inward Dialling
Distinctive Ring
Music On Hold
Directed Call Pick Up
Call Barring

Terms and Conditions:

1. The contract term of the Customised Scheme is minimum two (2) years.
2. The contract term of the services subscribed under the Customised Scheme is minimum two (2) years.
3. The services offered under the Customised Scheme are subject to resource availability.
4. Circuits subscribed under the Customised Scheme will continue at customised prices after the expiry of the circuit contract term.
5. The customer shall not resell the services subscribed under the Customised Scheme.
6. No other discounts including, but not limited to, term and volume discounts, shall be applicable to the services subscribed under the Customised Scheme.
7. If the customer terminates the services subscribed under the Customised Scheme before the end of the contract term, the customer will be liable for premature termination charges of 100% of the MRC for the remaining contract term.
8. All other standard prices, terms and conditions of the Singtel PhoneNet service shall remain applicable.

Eligibility:

The Customised Scheme will be offered to all similarly situated customers and their associates who satisfy the following criteria:

- a) subscribes to a minimum of 400 PhoneNet lines under the Customised Scheme;
and
- b) accepts the terms and conditions of the Customised Scheme in its entirety.

For all similarly situated customers, circuits subscribed by the customer and its associates can be combined to meet the minimum quantity requirements.