

Effective Date: 16 November 2020

Name of Service: Singtel Dark Fibre Service. *For more information refer to www.singtel.com.*

Description: Customised Dark Fibre Service Scheme (**Customised Scheme**)

Prices (including discounts):

Service	Contract Term (Year)	Minimum Quantity (Pairs)	Monthly Recurring Charge (MRC) (\$ per pair)	One Time Charge (OTC) (\$ per pair)
Standard Dark Fibre / Dark Fibre with Path Diversity	1	2	\$ 3,150	\$ 2,000

The customised tariffs will be applicable to all new and renewed Dark Fibre services subscribed under the Customised Scheme.

Service Level Agreement

The service availability rebate is as follows:

Outage (x)	Availability (%)	Rebate (% of MRC)
6 hours < x ≤ 8 hours	≥ 98.89% to < 99.17%	10%
8 hours < x ≤ 15 hours	≥ 97.92% to < 98.89%	20%
> 15 hours	< 97.92%	30%

Terms and Conditions:

1. The contract term for the Customised Scheme is one (1) year.
2. The contract term for the services subscribed under the Customised Scheme is one (1) year.
3. The service(s) offered under the Customised Scheme are subject to resource availability.
4. The customer shall not resell the service 'as is' or as a full or sub-bandwidth standalone Dark Fibre service.

5. Both ends of the Dark Fibre service subscribed under the Customised Scheme must be connected to a data centre.
6. No other discounts, including, but not limited to, term and volume discounts, shall be applicable to the service(s) subscribed under the Customised Scheme.
7. Circuits subscribed under the Customised Scheme will continue at customised prices after expiry of the circuit contract term.
8. All other standard prices, terms and conditions of the commercial Singtel Dark Fibre service shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge (PTC) of 100% of the remaining contract term.

For details, refer to www.singtel.com

Eligibility:

The Customised Scheme will be offered to all similarly situated customers who satisfy the following criteria:

- a) subscribes to the minimum quantity of Dark Fibre services specified under the pricing table;
- b) is a duly licenced Facilities-Based Operator (**FBO**) or Services-Based Operator (**SBO**), or is a global and/or regional online aggregator; and
- c) accepts the terms and conditions of the Customised Scheme in its entirety.