

Effective Date: 11 November 2020

Name of Service: SingTel Meg@POP service

For details, refer to www.singtel.com

Description: Customised Meg@POP Service Scheme (**Customised Scheme**)

Prices (including discounts):

Description	Minimum Quantity	Bandwidth (Mbps)	Monthly Recurring Charge (MRC)	One-Time Charge (OTC)
Meg@POP eLite with HP MSR930 router and Network Monitoring Service (NMS) - Basic	40	20	\$119	Waived

The customised tariffs will be applicable to all new, renewed, upgraded or migrated circuits subscribed under the Customised Scheme.

Key Terms and Conditions

1. The contract term of the Customised Scheme is two (2) years.
2. The contract term of the services subscribed under the Customised Scheme is two (2) years.
3. The customer shall be eligible for a waiver of relocation charge of up to 5 Meg@POP circuits subscribed under the Customised Scheme.
4. The services offered under the Customised Scheme are subject to resource availability. SingTel reserves the right to replace the router with another model of similar value.
5. The customised tariffs include the circuit and router only. It excludes other charges such as installation and maintenance charges for the router.
6. The customer shall not resell the services subscribed under the Customised Scheme.
7. No other discounts, including term and volume discounts, shall be applicable to the Customised Scheme.

8. Circuits subscribed under the Customised Scheme will continue at customised prices after the expiry of the circuit contract term.
9. All other standard prices, terms and conditions of SingTel Meg@POP service shall remain applicable.

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Suspension and Termination Provisions:

1. If the customer terminates the Meg@POP circuit(s) subscribed under the Customised Scheme during the contract term of the circuit(s), the customer shall be liable for a premature termination charge of 100% of the remaining contract term. For avoidance of doubt, termination of the Meg@POP circuit will also result in the termination of the NMS.
2. The customer has the option to terminate the NMS without penalty.

Eligibility:

The Customised Scheme is offered to all similarly-situated customers and their subsidiaries who satisfy the following criteria:

- a) subscribe to the minimum quantity of circuits as specified in the pricing table above; and
- b) accept the terms and conditions of the Customised Scheme in its entirety.

For avoidance of doubt, circuits subscribed by similarly-situated customers and their subsidiaries can be combined to meet the minimum circuit requirements. For similarly situated customers who wish to take up the Customised Scheme and similarly include its subsidiaries, it must define the list of subsidiaries.