

Effective Date: 7 August 2020

Name of Service: Singtel Dark Fibre Service. *For more information refer to www.singtel.com.*

Description: Customised Dark Fibre Service Scheme
(Customised Scheme)

Prices (including discounts):

Service	Minimum Quantity (pairs)	Monthly Recurring Charge (MRC) (\$ per pair)	One Time Charge (OTC) (per pair)
Standard Dark Fibre / Dark Fibre with Path Diversity	2	US\$2,300	US\$1,420

The customised tariffs will be applicable to all new and renewed Dark Fibre circuits subscribed under the Customised Scheme.

Service Level Agreement

Service Availability

Outage (x)	Availability (%)	Rebate (% of MRC)
6hr < x ≤ 8hrs	≥98.89% to <99.17%	10%
8 hrs < x ≤ 15 hrs	≥97.92% to <98.89%	20%
> 15 hrs	<97.92%	30%

Terms and Conditions:

1. The contract term of the Customised Scheme is one (1) year.
2. The contract term of the services subscribed under the Customised Scheme is one (1) year.
3. Circuits subscribed under the Customised Scheme will continue at the customised prices after expiry of the circuit contract term.
4. Both ends of the Dark Fibre service subscribed under the Customised Scheme must connect to a Data Centre.
5. The services subscribed under the Customised Scheme are subject to resource availability.

6. The customer shall not resell the service 'as is' or as a full or sub-bandwidth standalone Dark Fibre product.
7. If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge of 100% of the remaining contract term.
8. No other discounts shall be applicable to the services subscribed under the Customised Scheme.
9. All other standard prices, terms and conditions of the commercial Singtel Dark Fibre service shall remain applicable.

Eligibility:

The Customised Scheme will be offered to all similarly situated customers who satisfy the following criteria:

- a) subscribes to the prescribed minimum quantity of two (2) pairs of Dark Fibre under the Customised Scheme;
- b) is a duly licensed Facilities-Based Operator (**FBO**) or Services-Based Operator (**SBO**) or is a global and/or regional online aggregator; and
- c) accept the terms and conditions of the Customised Scheme in its entirety.