

Effective Date: 20 December 2017

Name of Service: Singtel MetroEthernet Service. *For more information refer to www.singtel.com.*

Description: Customised MetroEthernet Service Scheme
(**Customised Scheme**)

Prices (including discounts):

Table 1a: MetroEthernet Point-to-Multipoint (Tail-End) (PTMP)

| Bandwidth | Monthly Recurring Charge (MRC) | One-Time Charge (OTC) (\$ per site) |
|------------------|---------------------------------------|--|
| 2Mbps | \$400 | \$500 |
| 4Mbps | \$490 | \$500 |
| 6Mbps | \$630 | \$500 |
| 8Mbps | \$750 | \$500 |
| 10Mbps | \$830 | \$1,000 |
| 20Mbps | \$900 | \$1,000 |
| 30Mbps | \$1,050 | \$1,000 |
| 40Mbps | \$1,070 | \$1,000 |
| 50Mbps | \$1,090 | \$1,000 |
| 60Mbps | \$1,110 | \$1,000 |
| 70Mbps | \$1,130 | \$1,000 |
| 80Mbps | \$1,150 | \$1,000 |
| 90Mbps | \$1,170 | \$1,000 |
| 100Mbps | \$1,250 | \$1,000 |
| 200Mbps | \$1,510 | \$1,000 |
| 300Mbps | \$2,230 | \$1,000 |
| 400Mbps | \$2,340 | \$1,000 |
| 500Mbps | \$2,400 | \$1,000 |
| 600Mbps | \$2,690 | \$1,000 |
| 700Mbps | \$2,860 | \$1,000 |
| 800Mbps | \$3,020 | \$1,000 |
| 900Mbps | \$3,190 | \$1,000 |

Table 1b: MetroEthernet PTMP (Head-End) (with effect from 17 July 2019)

| Service | MRC (\$ per circuit) | OTC (\$ per circuit) |
|----------------|---------------------------------|---------------------------------|
|----------------|---------------------------------|---------------------------------|

| | | |
|-------|--------|--------|
| 1Gbps | Waived | Waived |
| 300M | Waived | Waived |

Table 2: MetroEthernet Point-to-Point (PTP)

| Bandwidth | MRC | OTC (\$ per link) |
|------------------|------------|------------------------------|
| 2Mbps | \$535 | \$1,000 |
| 4Mbps | \$690 | \$1,000 |
| 6Mbps | \$870 | \$1,000 |
| 8Mbps | \$960 | \$1,000 |
| 10Mbps | \$1,050 | \$2,000 |
| 20Mbps | \$1,085 | \$2,000 |
| 30Mbps | \$1,155 | \$2,000 |
| 40Mbps | \$1,245 | \$2,000 |
| 50Mbps | \$1,300 | \$2,000 |
| 60Mbps | \$1,480 | \$2,000 |
| 70Mbps | \$1,665 | \$2,000 |
| 80Mbps | \$1,850 | \$2,000 |
| 90Mbps | \$2,030 | \$2,000 |
| 100Mbps | \$2,170 | \$2,000 |
| 200Mbps | \$2,676 | \$2,000 |
| 300Mbps | \$2,808 | \$2,000 |
| 400Mbps | \$3,075 | \$2,000 |
| 500Mbps | \$3,215 | \$2,000 |
| 600Mbps | \$3,345 | \$2,000 |
| 700Mbps | \$3,570 | \$2,000 |
| 800Mbps | \$3,800 | \$2,000 |
| 900Mbps | \$3,975 | \$2,000 |
| 1Gbps | \$4,225 | \$2,000 |

OTC shall be waived for circuits that are upgraded or migrated under the Customised Scheme.

(with effect from 3 May 2018)

The customer shall be eligible for waiver of Multiple VLAN charges for circuits subscribed under the Customised Scheme.

Terms and Conditions:

1. The contract term of the Customised Scheme is three (3) years.
2. The contract term of the services subscribed under the Customised Scheme is one (1) year.
3. The customer is required to migrate a minimum of 70 MetroEthernet PTP circuits to MetroEthernet PTMP service within 12 months from the first circuit migration, failing which all subsequent PTP and PTMP circuits subscribed shall be on prevailing list prices.
4. (with effect from 17 July 2019) The customer shall be provided three (3) free head-ends for the purpose of migration.
5. (with effect from 17 July 2019) The customer is eligible for additional free head-end circuit(s), subject to the following conditions:
 - a) the customer's existing head-end is 50% utilised upon which the customer will be eligible for one (1) free head end;
 - b) the free head-end will be deployed at the same location at the existing headend; and
 - c) Singtel will determine the bandwidth of the free head-end to provide.
6. (with effect from 17 July 2019) Circuits subscribed under the Customised Scheme will continue at the customised prices after expiry of the circuit contract term.
7. The customer is not allowed to resell the service(s) subscribed under the Customised Scheme 'as is' or as a standalone MetroEthernet service but may use the service as part of its own network to offer its own service(s).
8. For any service(s) that is required after the end of the Customised Scheme contract term, Singtel and the customer shall negotiate a new agreement.
9. The services offered under the Customised Scheme are subject to resource availability.
10. All other standard prices, terms and conditions of the Singtel MetroEthernet service shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge (PTC) of 100% of the remaining contract term.

Refer to www.singtel.com

Eligibility:

The Customised Scheme will be offered to all similarly situated customers and their wholly-owned subsidiaries who accepts the terms and conditions of the Customised Scheme in its entirety.