

Effective Date: 10 May 2019

Name of Service: Singtel SIP Trunking Service. *For additional details, refer to www.singtel.com*

Description: Customised SIP Trunking service scheme (“**Customised Scheme**”)

Prices (including discounts):

Service Description	Minimum Quantity	MRC	OTC
SIP Trunking with Bundled Access (180 concurrent calls)	1	\$2,160	\$1,000
SIP DDI Number (per block of 10 numbers)	280	\$10 per block	Waived
Load Share (per concurrent call)	180	\$2	\$200 per trunk access

(with effect from 18 June 2019)

Service Description	Quantity	MRC	OTC
Dual-powered Mux	2	Waived	Waived

Terms and Conditions:

1. The contract term of the Customised Scheme is two (2) years.
2. The contract term of the services subscribed under the Customised Scheme is two (2) years. In the event that the underlying SIP Trunking line is terminated, all services subscribed under the Customised Scheme that are tied to the underlying SIP Trunking line will also be terminated.
3. The services offered under the Customised Scheme are subject to resource availability.
4. Circuits subscribed under the Customised Scheme will continue at customised prices after the expiry of the circuit contract term.
5. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
6. If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge of 100% of the remaining contract term.

7. All other standard prices, terms and conditions of the Singtel SIP Trunking service shall remain applicable.

Eligibility:

The Customised Scheme is offered to all similarly situated customers who satisfy the following criteria:

- a) migrate a minimum of 4 ISDN30 lines to the Customised Scheme and subscribe to the minimum quantities as prescribed above, failing which, all services subscribed under the Customised Scheme shall revert to the prevailing list price; and
- b) accept the terms and conditions of the Customised Scheme in its entirety.