

**Effective Date:** 19 December 2018

**Name of Service:** Meg@POP and ISDN Services. *For additional details, refer to [www.singtel.com](http://www.singtel.com)*

**Description:** Customised Meg@POP and ISDN Scheme (**Customised Scheme**)

**Prices (including discounts):**

a. ISDN

<b>Service</b>	<b>Minimum Quantity</b>	<b>Monthly Recurring Charge (MRC) (\$ per circuit)</b>	<b>One-Time Charge (OTC) (\$ per circuit) for Standard Installation</b>
ISDN 2	400	25	Waived
ISDN 2 Caller Number Display	400	10	Waived
ISDN 30	15	280	Waived
ISDN 30 Caller Number Display	15	80	Waived

b. Meg@POP

<b>Service</b>	<b>Minimum Quantity</b>	<b>MRC (\$ per circuit)</b>	<b>OTC (\$ per circuit) for Standard Installation</b>
256Kbps Ethernetlink	400	308	Waived
10Mbps Ethernetlink	10	450	Waived
10Mbps Ethernetlink with Exchange Diversity (ED)	10	450	Waived

1. The customised tariffs will be applicable to all new, renewed and upgraded circuits subscribed under the Customised Scheme.
2. In the event that the customer wishes to carry out a one-time early renewal of all its existing services [as defined in the tables above], any applicable premature termination charges (PTC) for these circuits will be waived.

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### **Terms and Conditions:**

1. The contract term of the Customised Scheme is two (2) years.
2. The minimum contract term of circuits subscribed under the Customised Scheme is one (1) year.
3. For the avoidance of doubt, the customer may purchase additional services at the customised prices beyond the minimum quantity.
4. The customer is not allowed to resell the services subscribed under the Customised Scheme.
5. The services offered under the Customised Scheme are subject to resource availability.
6. No other discounts, including but not limited to, term and volume discounts, shall be applicable to the Customised Scheme.
7. (with effect from 11 December 2019) Circuits subscribed under the Customised Scheme will continue at customised prices after the expiry of the circuit contract term.
8. All other standard prices, terms and conditions of the Singtel Meg@POP and ISDN services shall remain applicable.

### **Suspension and Termination Provisions:**

1. In the event that the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the prevailing PTC of the respective services will apply.
2. The PTC will be waived for any ISDN 2 and Ethernetlink 256kbps circuits beyond the minimum volume commitment under point (b) of the Eligibility criteria below. For the avoidance of doubt, the PTC waiver will also apply to circuits subscribed at the list price, promotion or other customised scheme [subject to the terms and conditions of the scheme].

### **Eligibility:**

The Customised Scheme will be offered to any customer who satisfies the following criteria:

- a. is willing to subscribe to the minimum circuits required in the pricing tables;
- b. currently has or is willing to subscribe to the minimum volume of circuits below:
  - i. 450 circuits of ISDN 2

ii. 450 circuits of 256Kbps Meg@POP Ethernetlink

Circuits subscribed at the list price, under a promotion or another customised scheme will be counted.

- c. currently has or is willing to commit to an annual revenue spend of \$10 million on Singtel services; and
- d. accepts the terms and conditions of the Customised Scheme in its entirety.