

Effective Date: 11 July 2016

Name of Service: Singtel MetroEthernet Service. *For more information refer to www.singtel.com.*

Description: Customised MetroEthernet Service Scheme
(**Customised Scheme**)

Prices (including discounts):

MetroEthernet Point-to-Multipoint (PTMP) (Tail-End)

Bandwidth (Mbps)	Monthly Recurring Charge (MRC) (\$ per circuit)	One-Time Charge (OTC) (\$ per circuit)
2	\$558	\$500
4	\$741	
6	\$784	
8	\$795	
10	\$850	\$1,000
20	\$1,362	
50	\$1,529	

MetroEthernet PTMP (Head-End)

Service	MRC (\$ per circuit)	OTC (\$ per circuit)
2 x 300M PTMP + 2 x 300M PTMP with Exchange Diversity	Waived	\$1,000
2 x 200M PTMP	Waived	\$1,000

(with effect from 26 October 2018)

MetroEthernet International Gateway Access (IGA)

Bandwidth (Mbps)	Contract Term	Monthly Recurring Charges ("MRC") (\$ per circuit)	One Time Charge ("OTC") (\$ per circuit) (for Standard Installation only)
2	2 years	\$392	Waived
4		\$448	Waived
6		\$480	Waived
8		\$528	Waived
10		\$615	Waived

20		\$670	Waived
30		\$775	Waived
40		\$885	Waived
50		\$960	Waived
60		\$1,095	Waived
70		\$1,225	Waived
80		\$1,365	Waived
90		\$1,495	Waived
100		\$1,600	Waived

MetroEthernet IGA with Exchange Diversity

Bandwidth (Mbps)	Contract Term	Monthly Recurring Charges ("MRC") (\$ per circuit)	One Time Charge ("OTC") (\$ per circuit) (for Standard Installation only)
2	2 years	\$512	Waived
4		\$581	Waived
6		\$624	Waived
8		\$690	Waived
10		\$800	Waived
20		\$870	Waived
30		\$1,010	Waived
40		\$1,150	Waived
50		\$1,250	Waived
60		\$1,420	Waived
70		\$1,595	Waived
80		\$1,770	Waived
90		\$1,945	Waived
100		\$2,080	Waived

MetroEthernet IGA with Path Diversity

Bandwidth (Mbps)	Contract Term	Monthly Recurring Charges (“MRC”) (\$ per circuit)	One Time Charge (“OTC”) (\$ per circuit) (for Standard Installation only)
2	2 years	\$552	Waived
4		\$630	Waived
6		\$672	Waived
8		\$738	Waived
10		\$860	Waived
20		\$940	Waived
30		\$1,085	Waived
40		\$1,240	Waived
50		\$1,345	Waived
60		\$1,535	Waived
70		\$1,715	Waived
80		\$1,910	Waived
90		\$2,095	Waived
100		\$2,240	Waived

The customised tariffs will be applicable to all new, renewed, and upgraded MetroEthernet circuits, and DigiNet circuits migrated to the Customised Scheme.

Relocation charges applicable for services subscribed under the Customised Scheme shall be the same as the OTC above.

The customer must commit to a minimum volume of at least 60 MetroEthernet (Tail-End) circuits within one (1) year. For the avoidance of doubt, DigiNet circuits migrating to the Customised Scheme shall count towards the minimum volume commitment.

Terms and Conditions:

1. The contract term of the Customised Scheme is three (3) years.
2. (with effect from 26 October 2018) The contract term of the MetroEthernet PTMP services subscribed under the Customised Scheme is three (3) years. The contract term of all MetroEthernet IGA services subscribed under the Customised Scheme is two (2) years.
3. There shall be no auto-renewal of the Customised Scheme.
4. The services offered under the Customised Scheme are subject to resource availability.
5. The customer shall not resell the services subscribed under the Customised Scheme.
6. **(with effect from 12 December 2019)** Circuits subscribed under the Customised Scheme will continue at the customised prices after the expiry of the circuit contract term.
7. If the customer is unable to meet the minimum volume commitment, the customer will be required to pay a shortfall based on the following formula:
$$\text{Shortfall} = (\text{Minimum volume commitment} - \text{actual subscribed circuits}) * (\text{Customised Price}) * 12 \text{ months}$$
8. All other standard prices, terms and conditions of the Singtel MetroEthernet service shall remain applicable.

Termination and Suspension Provisions

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge (PTC) of 100% of the remaining contract term for the minimum volume commitment.

Upon meeting the minimum quantity of circuits required, the customer shall be eligible for a PTC waiver for any additional circuits subscribed under the Customised Scheme.

The customer shall be eligible for a PTC waiver of existing DigiNet circuits migrating to the Customised Scheme.

Refer to www.singtel.com

Eligibility:

The Customised Scheme will be offered to all similarly situated customers who satisfy the following criteria:

- a) has or is willing to commit to an annual revenue spending of \$10 million with Singtel;

- b) subscribes or is willing to subscribe to a minimum of 60 MetroEthernet Tail-End circuits within one (1) year; and
- c) accepts the terms and conditions of the Customised Scheme in its entirety.