

**Effective Date:** 10 July 2017

**Name of Service:** Singtel Meg@POP, DigiNet, Gigawave and ISDN Services. For more information refer to [www.singtel.com](http://www.singtel.com)

**Description:** Customised Meg@POP, DigiNet, Gigawave and ISDN Scheme (**Customised Scheme**)

**Prices (including discounts):**

<b>Service</b>	<b>Monthly Recurring Charges (MRC)</b>	<b>One Time Charges (OTC)</b>
2Mbps DigiLink with One-End Exchange Diversity Local	\$864 (for all zones)	\$2,000
64Kbps DigiPlus	\$125	\$300
64Kbps DigiPlus + 64Kbps DigiPlus Designated Reroute Surcharge	\$144	Waived
512Kbps Standard Meg@POP Ethernetlink	\$320	\$750
512Kbps Standard Meg@POP i-link	\$76	\$200
1Mbps Standard Meg@POP eLite	\$100	\$500
5Mbps Standard Meg@POP eLite	\$115	\$500
2.5Gbps Gigawave	\$7,830	\$4,000
ISDN30	\$342	\$1,000 (central) \$1,500 (non-central)
ISDN30 with Exchange Diversity	\$400	\$1,000 (central) \$1,500 (non-central)
ISDN2	\$25	\$300

All charges are on a per link basis.

**(With effect from 18 November 2019)**

<b>Service</b>	<b>Minimum Quantity</b>	<b>Monthly Recurring Charges (MRC)</b>	<b>One Time Charges (OTC)</b>
10Mbps MetroEthernet Point-to-Multipoint (PTMP) (Tailend)	25	\$860	<b>Standard:</b> \$1,000
10Mbps MetroEthernet PTMP with one-end Exchange Diversity (Tailend)	17	\$1,000	<b>Standard:</b> \$1,000
1 Gbps MetroEthernet PTMP (Headend)	1	\$4,500	<b>Standard:</b> \$1,000
1Gbps MetroEthernet PTMP with one-end Exchange Diversity (Headend)	1	\$5,000	<b>Standard:</b> \$1,000

#### **Volume Commitments (minimum)**

1. The volume commitments are as follows:
  - a. 75 x 512Kbps Standard Meg@POP EthernetLink;
  - b. 500 x any combination of 512Kbps Standard Meg@POP i-link, 1Mbps Standard Meg@POP eLite and/or 5Mbps Standard Meg@POP eLite – the customer is required to maintain this volume for the duration of the Customised Scheme contract term;
  - c. 80 x ISDN30; and
  - d. 850 x ISDN2.
2. The customer must meet the minimum volume commitment within six (6) months from the commencement of the Customised Scheme contract term.
3. In the event that the customer fails to meet the volume commitment, all services will revert to the prevailing list price and Singtel shall claw back the difference.
4. For the avoidance of doubt, volume commitments will be based on the total subscription under the Customised Scheme by the customer and its associates.

#### **Revenue Spend Commitment**

1. The customer must meet a minimum annual revenue spend of \$8M on Singtel services.
2. For the avoidance of doubt, the spending commitment will be based on the total spending and services subscribed under the Customised Scheme by the customer and its associates.

3. In the event that the customer fails to meet the minimum annual revenue spend of \$8M on Singtel services, all services subscribed under the Customised Scheme will revert to the prevailing list price and Singtel shall claw back the difference in annual spend.

## Rebates

1. The Customised Scheme will offer rebates as follows:

Total Per Annum Spending	Rebate
\$8,000,001 - \$10,000,000	8%
\$10,000,001 - \$11,500,000	9%
\$11,500,001 - \$12,999,999.99	10%
\$13,000,000 - \$14,999,999.99	11%
≥\$15,000,000	12%

2. The rebate is subject to the following criteria:
  - a. The customer must achieve a minimum annual revenue spend of \$6.5M on Meg@POP, DigiNet, Gigawave, ISDN and/or MetroEthernet services (**Domestic Data**) to enjoy the full rebate.
  - b. Only spending on Domestic Data services shall be eligible for the rebate, excluding spending on these services at customised prices and/or promotional prices.
3. If the customer achieves between 50% and 99% of the Domestic Data revenue commitment, the rebate will be pro-rated accordingly.
4. If the customer achieves less than 50% of the Domestic Data revenue commitment, the rebate shall not apply.
5. Rebates will be calculated annually.

## Terms and Conditions:

1. The contract term of the Customised Scheme is one (1) year with an option to extend for an additional one (1) year.
2. The minimum contract term of the services subscribed under the Customised Scheme is one (1) year.
3. The services offered under the Customised Scheme are subject to resource availability.
4. **(With effect from 8 July 2019)** Circuits subscribed under the Customised Scheme will continue at customised prices after the expiry of the circuit contract term.
5. There shall be no auto-renewal of the service(s) subscribed under the Customised Scheme.

6. The customer shall not resell the services under the Customised Scheme.
7. Charges for the relocation of any circuit subscribed under the Customised Scheme shall be waived up to a total maximum amount of \$18,050.
8. No other discounts including, but not limited to, term and volume discounts, shall be applicable to the services subscribed under the Customised Scheme.
9. **(With effect from 18 November 2019)** The customer is eligible for a PTC waiver of up to 10% of the total MetroEthernet tailend circuits subscribed under the Customised Scheme.
10. **(With effect from 18 November 2019)** The customer is required to maintain the minimum MetroEthernet tailend circuits throughout the duration of the Customised Scheme, failing which, all MetroEthernet tailend circuits will revert to the prevailing list price.
11. All other standard prices, terms and conditions of the Singtel Meg@POP, DigiNet, Gigawave and ISDN services shall remain applicable.

**Suspension and Termination Provisions:**

Standard premature termination charges shall apply.

**Eligibility:**

The Customised Scheme is offered to all similarly situated customers and their associates who accept the terms and conditions of the Customised Scheme in its entirety.