

Effective Date: 26 July 2019

Name of Service: Singtel Level 3 VoiceLink Service. *For additional details, refer to www.singtel.com*

Description: Customised Level 3 VoiceLink service scheme (“**Customised Scheme**”)

Prices (including discounts):

Service	Local Voice Rate per minute per 64kbps channel
Local Traffic Charges Monday to Friday 9am to 7pm (Peak Period)	\$0.008

(With effect from 25 October 2019)

OTC Charge per Access Code

Charges per Access Code	Price
Application Fee	\$350
Implementation Fee	\$1,325

Terms and Conditions:

1. The contract term of the Customised Scheme is one (1) year.
2. Singtel and/or the customer has the right to terminate the Customised Scheme by giving the other party three (3) months’ notice.
3. The service(s) offered under the Customised Scheme are subject to resource availability.
4. The customer is not allowed to resell the service(s) subscribed under the Customised Scheme ‘as-is’.
5. Local traffic charges offered under the Customised Scheme will continue at the customised rates after expiry of the contract term as long as the eligibility criteria is maintained on a monthly basis, failing which the local traffic charges will revert to prevailing list price.
6. No other discounts shall apply to the service(s) subscribed under the Customised Scheme.
7. All other standard prices, terms and conditions of the Singtel Level 3 VoiceLink service shall remain applicable.

Eligibility:

The Customised Scheme is offered to all similarly situated customers who satisfy the following criteria:

- a) Maintains a minimum of 35 Level 3 VoiceLink services; and
- b) accepts the terms and conditions of the Customised Scheme in its entirety.