Effective Date: 23 August 2019

Name of Service: Singtel Meg@POP service. For more

information, refer to www.singtel.com.

Description: Customised Meg@POP Service Scheme

("Customised Scheme")

Prices (including discounts):

| Service | Minimum Quantity | Monthly Recurring Charge (MRC) | One Time Charge (OTC) |
|---|---------------------|--------------------------------|--|
| 300 Mbps Meg@POP IPVPN EthernetLink | 3 | \$ 1,450 | Standard: Waived Express: 50% off list |
| 300 Mbps Meg@POP IPVPN EthernetLink with Path Diversity | 2 | \$2,750 | Standard: Waived Express: 50% off list |
| 500 Mbps Meg@POP IPVPN EthernetLink | - | \$2,020 | Standard: Waived Express: 50% off list |
| 500 Mbps Meg@POP IPVPN EthernetLink with Path Diversity | - | \$3,825 | Standard: Waived Express: 50% off list |

(with effect from 1 November 2019) The customer shall be eligible for the following customised visitation and overtime one-time charges (OTCs):

| Period | Proposed OTC | List OTC |
|---|---|--|
| Monday to Friday: 8.30am – 6pm Saturday: 8.30am – 1pm | \$200 per site per visit (for min. of 2 hours) \$100 per hour thereafter | \$200 per site per visit (for min. of 2 hours) \$100 per hour thereafter |
| Monday to Friday: after 6pm Saturday: after 1pm | | \$300 per site per visit (for min. of 2 hours) |

| | \$150 per hour thereafter |
|-----------------------------|-------------------------------|
| | \$400 per site per visit (for |
| Sundays and public holidays | min. of 2 hours) |
| | \$200 per hour thereafter |

The customised tariffs will be applicable to all new, renewed and upgraded Meg@POP circuits subscribed under the Customised Scheme.

Terms and Conditions:

- 1. The contract term of the Customised Scheme is two (2) years.
- 2. (with effect from 1 November 2019) The contract term of the services subscribed under the Customised Scheme is two (2) years. For avoidance of doubt, circuits subscribed under the Customised Scheme that are subjected to relocation or bandwidth upgrades, the circuit contract term will remain unchanged.
- 3. (with effect from 1 November 2019) The customer will be eligible for a waiver of Premature Termination Charge (**PTC**) for circuits renewed under the Customised Scheme, subject to the following condition:
 - a) the remaining contract term of the existing circuit must be two (2) months or lesser.
- 4. Circuits subscribed under the Customised Scheme will continue at the customised prices after the expiry of the circuit contract term.
- 5. The services offered under the Customised Scheme are subject to resource availability.
- 6. The customer shall not resell the services subscribed under the Customised Scheme "as is" or as a standalone Meg@POP product.
- 7. No other discounts, including but not limited to, term and volume discounts shall be applicable to the services subscribed under the Customised Scheme.
- 8. All other standard prices, terms and conditions of the Singtel Meg@POP service shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for the prevailing premature termination charge.

Eligibility:

The Customised Scheme will be offered to all similarly situated customers who satisfy the following criteria:

- a. is willing to subscribe to the minimum quantity as specified in the pricing table above in a single order; and
- b. accepts the terms and conditions of the Customised Scheme in its entirety.