

Effective Date: 11 January 2019

Name of Service: Singtel Dark Fibre and MetroEthernet Service. *For additional details, refer to www.singtel.com*

Description: Customised Dark Fibre and MetroEthernet service scheme (“Customised Scheme”)

Prices (including discounts):

(with effect from 11 October 2019)

Table A

Dark Fibre

Service	Minimum Quantity (per pair)	Monthly Recurring Charge (MRC) (\$ per pair)	One-Time Charge (OTC) (\$ per pair)
Standard Dark Fibre	2	\$5,270	\$4,000 (Standard) \$6,000 (Express)
Standard Dark Fibre with Path Diversity	2	\$5,270	\$4,000 (Standard) \$6,000 (Express)

Table B

MetroEthernet

Service	Minimum Quantity (per circuit)	Monthly Recurring Charge (MRC) (\$ per circuit)	One-Time Charge (OTC) (\$ per circuit)
500M MetroEthernet Point to Point	1	\$2,760	\$4,000 (Standard) \$4,000 (Express)
500M MetroEthernet Point to Point with Path Diversity	1	\$2,760	\$4,000 (Standard) \$4,000 (Express)

The customised tariffs will be applicable to all new, renewed and upgraded Dark Fibre and MetroEthernet circuits subscribed under the Customised Scheme.

The customer will be eligible for the following optional customised tariff under Table C, if the customer subscribes to a minimum of eight pairs of (8) Dark Fibre circuits under Table A of the Customised Scheme.

Table C

Service	Minimum Quantity (Pairs)	Contract Term	Monthly Recurring Charge (MRC) (\$ per pair)	One Time Charge (OTC) (\$ per pair)
Standard Dark Fibre / Dark Fibre with Path Diversity	8	1 Year	2,580	Waived

Service Availability for Dark Fibre Service

Outage (x)	Availability	Rebate (% of Monthly Rental)
6 hr < x <= 8 hrs	>=98.89% to < 99.17%	10%
8 hrs < x <= 15 hrs	>=97.92% to < 98.89%	20%
> 15 hrs	<97.92%	30%

Terms and Conditions:

1. The contract term of the Customised Scheme is two (2) years.
2. The minimum contract term of the services subscribed under the Customised Scheme is one (1) year with an option to be extended for a duration of one (1) year for a maximum of two (2) extensions.
3. No other discount including, but not limited to, term and volume discounts, shall be applicable to the service(s) subscribed under the Customised Scheme.
4. The customer shall not resell the services subscribed under the Customised Scheme.
5. The service(s) subscribed under the Customised Scheme are subject to resource availability.
6. Both ends of the Dark Fibre Service subscribed under the Customised Scheme must connect to a data centre.
7. In the event of Dark Fibre Service relocation, the customer shall pay a relocation fee of the OTC for new circuit.
8. If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for the prevailing premature termination charge of 100% of the remaining contract term.

9. (with effect from 11 October 2019) Circuits subscribed under the Customised Scheme will continue at customised prices after the expiry of the circuit contract term.
10. All other standard prices, terms and conditions of the commercial Singtel Dark Fibre and MetroEthernet services shall remain applicable.

Eligibility:

The Customised Scheme is offered to all similarly situated customers who satisfy the following criteria:

- a) has or is willing to subscribe to the minimum quantities prescribed under the Customised Scheme in a single order;
- b) has or is willing to commit to an annual spend of S\$2.8million;
- c) is a duly-licensed Facilities-Based Operator (**FBO**), Services-Based Operator (**SBO**), or is a Global and/or Regional Content Aggregator; and
- d) accepts the terms and conditions of the Customised Scheme in its entirety.