

Effective Date: 8 November 2019

Name of Service: Meg@POP. *For additional details, refer to www.singtel.com*

Description: Revision of Meg@POP Service Prices

Prices (including discounts):

The Singtel Meg@POP EthernetLink Virtual Private Line (**EVPL**) service will be renamed Singtel Ethernet Line.

Singtel Ethernet Line Point-to-Point (**PTP**)

Bandwidth (Mbps)	Standard Scheme	Temporary Scheme
	Monthly Recurring Charge (MRC)	MRC
10	620	620
20	650	650
30	720	720
40	820	820
50	920	920
60	1000	1000
70	1080	1080
80	1150	1150
90	1230	1230
100	1400	1400
200	1540	1540
300	1580	1580
400	1720	1720
500	1880	1880
600	2120	2120
700	2420	2420
800	2710	2710
900	3020	3020
1000	3320	3320

a. Singtel Ethernet Line Point-to-Multipoint (**PTMP**) Tail-End

Bandwidth (Mbps)	Standard Scheme	Temporary Scheme
	MRC	MRC
10	320	320
20	370	370

30	400	400
40	450	450
50	490	490
60	520	520
70	570	570
80	620	620
90	650	650
100	690	690
200	830	830
300	970	970
400	1110	1110
500	1250	1250
600	1380	1380
700	1520	1520
800	1660	1660
900	1800	1800
1000	1940	1940

Singtel Ethernet Line Point-to-Multipoint (PTMP) Head-End

Bandwidth (Mbps)	Standard Scheme	Temporary Scheme
	MRC	MRC
100	400	400
1000	1500	1500
10000	5000	5000

The revised Service Level Agreement (SLA) of the Singtel Ethernet Line service are as follows:

Outage (x)	Availability (%)	Rebate (% of Monthly Rental)
4 minutes < x ≤ 5 hours	≥99.31% to <99.99%	10%
5 hours < x ≤ 10 hours	≥98.61% to <99.31%	20%
10 hours < x ≤ 24 hours	≥96.67% to <98.61%	30%
24 hours < x ≤ 48 hours	≥93.33% to <96.67%	40%
> 48 hours	<93.33%	50%

Terms and Conditions:

All other prices, terms and conditions of the Singtel Meg@POP service shall continue to apply.

Suspension and Termination Provisions:

refer to www.singtel.com

Eligibility:

All customers