

**Effective Date:** 25 July 2019

**Name of Service:** Singtel Gigawave Service. *For additional details, refer to [www.singtel.com](http://www.singtel.com)*

**Description:** Customised Gigawave service scheme (“**Customised Scheme**”)

**Prices (including discounts):**

<b>Service</b>	<b>Minimum Quantity</b>	<b>Monthly Recurring Charge (MRC)</b>	<b>One Time Charge (OTC)</b>
10Gbps Gigawave	4	\$3,400	<b>Standard:</b> Waived
<b>(With effect from 6 September 2019)</b> 10Gbps Gigawave DC-DC	1	\$2,000	<b>Standard:</b> Waived

The customised tariffs will be applicable to all new circuits subscribed under the Customised Scheme.

**Terms and Conditions:**

1. The contract term of the Customised Scheme is two (2) years.
2. The contract term of the services subscribed under the Customised Scheme is two (2) years.
3. The services offered under the Customised Scheme are subject to resource availability.
4. The customer is not allowed to resell the services subscribed under the Customised Scheme “as is” or as a standalone Gigawave product.
5. Circuits subscribed under the Customised Scheme will continue at customised prices after the expiry of the circuit contract term.
6. One-end of the service subscribed under the Customised Scheme must be connected to a data centre from the Gigawave DC-DC list.
7. No other discounts including, but not limited to, term and volume discounts, shall be applicable to the services subscribed under the Customised Scheme.

8. All other standard prices, terms and conditions of the Singtel Gigawave service shall remain applicable.

**Suspension and Termination Provisions:**

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a prevailing premature termination charge of 100% of the remaining contract term.

**Eligibility:**

The Customised Scheme is offered to all similarly situated customers who satisfy the following criteria:

- a) subscribes to the minimum quantity as specified in the pricing table, failing which, the customer shall pay a shortfall penalty calculated as (shortfall quantity \* customized MRC \* circuit contract term); and
- b) accepts the terms and conditions of the Customised Scheme in its entirety.