

**Effective Date:** 25 June 2019

**Name of Service:** Dark Fibre Service

**Description:** Customised Dark Fibre Service Scheme (**Customised Scheme**)

**Prices (including discounts):**

<b>Service</b>	<b>Minimum Quantity</b>	<b>Monthly Recurring Charge (MRC) Per Pair</b>	<b>One-Time Charge (OTC) Per Pair</b>
Dark Fibre with Path Diversity	4 pairs	\$3,500	Waived

The customised tariffs will be applicable to all new and renewed Dark Fibre pairs subscribed under the Customised Scheme.

**(With effect from 23 September 2019)**

**Service Availability for Dark Fibre Service**

<b>Outage (x)</b>	<b>Availability</b>	<b>Rebate (% of Monthly Rental)</b>
6 hr < x <= 8 hrs	>=98.89% to < 99.17%	10%
8 hrs < x <= 15 hrs	>=97.92% to < 98.89%	20%
> 15 hrs	<97.92%	30%

**Terms and Conditions:**

1. The contract term for the Customised Scheme is one (1) year.
2. The contract term for the services subscribed under the Customised Scheme is one (1) year.
3. Both ends of each Dark Fibre pair must be connected to a Data Centre.
4. The customer shall not resell the services subscribed under the Customised Scheme “as is” or as a standalone Dark Fibre service but may use the service as part of its own network to offer its own service(s).
5. In the event of relocation, the customer shall pay a relocation fee of the \$4000 one-time charge.

6. Circuits subscribed under the Customised Scheme will continue at customised prices after the expiry of the circuit contract term.
7. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed to the Customised Scheme.
8. If the customer terminates the services subscribed under the Customised Package before the end of the contract term, the customer will be liable for PTC of 100% of the MRC for the remaining contract term.
9. All other standard prices, terms and conditions of the commercial Singtel Dark Fibre service shall remain applicable.

**Eligibility:**

The Customised Scheme will be offered to all similarly situated customers who satisfy the following criteria:

- a) is willing to subscribe to the minimum circuits prescribed under the Customised Scheme;
- b) is a duly licensed Facilities-Based Operator (**FBO**) or Services-Based Operator (**SBO**); and
- c) accept the terms and conditions of the Customised Scheme in its entirety.