

Effective Date: 1 January 2018

Name of Service: Singtel BizVoice, BizVoice over Fibre and BizVoice over Meg@POP services.

Description: Revision to BizVoice Service Scheme

Prices (including discounts):

All monthly recurring charges (**MRC**) and one-time charges (**OTC**) indicated below are chargeable on a per line basis.

1. BizVoice Schemes

Scheme	MRC	Free Value Added Services (VAS)
Lite	\$15.00	Do-Not-Disturb, Call Transfer, Calling Line ID Delivery, Calling Line ID Blocking, Call Waiting, Call Return, 2-Digit Speed Dial, Single Speed Dial, 3-Way Calling, Call Forwarding Always, Call Forwarding Busy, Call Forwarding No Answer, Last Number Redial
Basic	\$18.00	Do-Not-Disturb, Call Transfer, Calling Line ID Delivery, Calling Line ID Blocking, Call Waiting, Call Forwarding Always, Call Forwarding Busy, Call Forwarding No Answer, Call Return, Call Hold, 3-Way Calling, 2-Digit Speed Dial, Call Park (Group), Call Pickup (Group), PA Toolbar, BizVoice Call Manager, Last Number Redial, Call Barring, Collect Call Screening, Selective Call Acceptance, Alternative Numbers, BizVoice Express, BizVoice Personal Web Portal, Auto Callback Busy, Selective Call Reject and Single Speed Dial
Executive	\$24.00	Do-Not-Disturb, Call Transfer, Calling Line ID Delivery, Calling Line ID Blocking, Call Waiting, Call Forwarding Always, Call Forwarding Busy, Call Forwarding No Answer, Call Return, Call Hold, 3-Way Calling, 2-Digit Speed Dial, Call Park (Group), Call Pickup (Group), PA Toolbar, BizVoice Call Manager, Last Number Redial, Call Barring, Collect Call Screening, Selective Call Acceptance, Alternative Numbers, BizVoice Express, Directed Call Pickup, Shared Call Appearance, Priority Alert, Multi-Line Hunt, Authorisation Codes For STD/IDD (Group), Simultaneous Ring, Music On Hold (Group), N-Way Call, Custom Ringback Tone, Custom Ringback Tone – Video, BizVoice Personal Web Portal, Auto Callback Busy, Selective Call Reject, Single Speed Dial, Customised Music On Hold, Default IDD Access Code Routing, Lightweight Directory Access Protocol, XML Address Hosting and Call Block

- a. One-time charge: \$50 for 1-year contract term, \$25 for 2-year contract term, waived for longer contract terms
- b. Minimum contract term: 1 year

- c. Term discount: 5% for 2-year contract term, 10% for longer contract terms
- d. Volume discount: Volume discounts will no longer be offered.

The BizVoice service will be available over the following access types:

- a. Copper
- b. B-Access (fibre)
- c. All Meg@POP services – BizVoice is currently available over Meg@POP eLite and will be extended to additional Meg@POP access types barring any technical limitations.

2. BizVoice IP Phone Bundling

Scheme	IP Phone Model	MRC
Basic	Yealink T20P	\$30.00
	Yealink T21P	\$30.00
	Cisco 504G	\$45.00
Executive	Yealink T28P	\$40.00
	Yealink T27G	\$40.00
	Cisco 508G	\$55.00

3. Relocation OTC

Internal relocation OTC	External relocation OTC
≤ 5 lines: \$250 > 5 lines: \$50 per line	

Terms and Conditions:

1. The prevailing discretionary discount of up to 10% may be applicable to customers based on factors such as contract value, total expenditure and/or customer tenure shall continue to apply.
2. All other standard prices, terms and conditions of the Singtel BizVoice and BizVoice over Fibre services shall remain applicable.

Suspension and Termination Provisions:

The premature termination charge (PTC) shall be 100% of the remaining contract term.

Refer to www.singtel.com

Eligibility:

Retail customers