Effective Date: 3 November 2017

Name of Service: ISDN. For additional details, refer to

www.singtel.com

Description: Introduction of ISDN Offshore Value Added

Service (VAS)

Prices (including discounts):

The ISDN Offshore VAS provides ISDN10 and ISDN30 on Pulau Ubin.

Monthly recurring surcharge (Pulau Ubin): \$150 per ISDN10 or ISDN30 line

Terms and Conditions:

1. The VAS is currently available only on Pulau Ubin and may be offered on other

islands in future subject to customer demand and resource availability.

2. The VAS is only available for ISDN10 and ISDN30 lines.

3. The contract term of the VAS shall be aligned with the contract term of the ISDN10

or ISDN30 line subject to a minimum contract term of 3 months. For the avoidance of doubt, the customer may subscribe to the VAS at any time during the contract term of

the ISDN10 or ISDN30 line.

4. In the event that the underlying ISDN10 or ISDN30 line is terminated, the VAS will

also be terminated.

5. If customer terminates the VAS subscribed during the contract term, the customer

shall be liable for a premature termination charge of 100% of the remaining contract

term.

6. All other terms and conditions of the ISDN service shall apply.

Suspension and Termination Provisions:

refer to www.singtel.com

Eligibility:

Retail customers