



FAQs – Singtel TV Channel Updates

mio Cricket (HD) (CH123) and mio Cricket Plus (HD) (CH124)

1. Why are these channels replaced? When will it happen?

We're updating Singtel TV so you'll enjoy the latest sports. As such, mio Cricket (HD) and mio Cricket Plus (HD) will be replaced by Cricbuzz (HD) and Cricbuzz 2 (HD) respectively from 20 December 2024, 1000hrs.

2. How will I know about the channel replacements?

We'll run on-screen messages on mio Cricket (HD) and mio Cricket Plus (HD) from 20 November 2024 to let you know about the upcoming channel replacements.

3. What can I expect on Cricbuzz (HD) and Cricbuzz 2 (HD)?

Catch premium international cricket matches from all around the world on these channels!

Some key events you can look forward to:

1. Cricket Australia (CA)
2. Bangladesh Cricket Board (BCB)
3. Cricket West Indies (CWI)
4. Sri Lanka Cricket Board (SLC)
5. Cricket South Africa (CSA)

4. Can I watch Cricbuzz (HD) and Cricbuzz 2 (HD) for free on Singtel TV?

You'll get to enjoy a free preview of Cricbuzz (HD) and Cricbuzz 2 (HD) from 20 December 2024 to 2 January 2025 on Singtel TV.

5. I am subscribed to mio Cricket (HD) and mio Cricket Plus (HD). What happens on 20 December 2024?

mio Cricket (HD) (CH 123) and mio Cricket Plus (HD) (CH 124) will be replaced by Cricbuzz (HD) and Cricbuzz 2 (HD) respectively on 20 December 2024. But not to worry, there'll be no changes to the other channels in your Singtel TV pack or subscription rate.

6. I'm subscribed to a Singtel TV pack that includes mio Cricket (HD) & mio Cricket Plus (HD). Now that these channels are replaced, can I terminate my Singtel TV subscription?

We recommend keeping to your existing Singtel TV subscription as you can still watch the latest cricket matches with Cricbuzz (HD) and Cricbuzz 2 (HD). But if you'd still like to terminate your subscription, simply chat with us on WhatsApp to find out more about making changes. Do note that early termination charges will apply if you're still in contract.

7. Will I continue to enjoy the discounts I currently have on my Singtel TV subscription?

Yes! As there're no other changes to your subscription, we'll keep to the same discounts you currently enjoy, till the end of your promotion period.