

The Value We Create

Beyond connecting people and enabling businesses, we believe in creating value for our customers, our investors, our people, and the communities in which we operate.

For Our Customers



Over

3m customers

actively use My Singtel and My Optus apps to manage their Singtel and Optus services



Together with our associates, our capital expenditure was more than

S\$12b

Our associates now have more than

279m

mobile data users, a

26%

increase from last year

We increased our coverage for secured high-speed data connectivity from

325 cities to **362** globally

For Our Investors



We paid

S\$3,346m in dividends and
S\$390m in interest

5-year Total Shareholder Return (TSR)



Source: Bloomberg, 2013 - 2018

Accolades



#1 in Singapore Governance and Transparency Index 2017

#1 in ASEAN Corporate Governance Scorecard 2018 for Singapore

Special Recognition Award for Board Diversity at Singapore Corporate Awards 2017

For Our People

We have supported more than



280
students

through our internship and scholarship programmes

We invested



S\$31m

in learning and development to train staff in Singapore and Australia and our staff clocked a total of

627,000 training hours

For Our Communities

More than

5,600



SMEs participated in the 99%SME Shopping Week 2017 to rally Singapore consumers to buy SME products and services, a

100%

increase from 2016

We contributed

S\$17m

to the community, and spent

27,628

hours in staff volunteering

We were the



first

company in Asia (ex-Japan) to commit and have carbon reduction targets approved by Science Based Targets initiative

ReCYCLE, our e-waste recycling programme with SingPost, collected



9,677kg (net weight)

of e-waste since its launch in Singapore in June 2017,

250%

more than in previous years.

Our digital citizenship programmes taught digital literacy to over



430,000

students in Singapore and Australia

Singtel

FUTURE MAKERS

To encourage social innovation, Singtel Group Future Makers supported **19** start-ups from Australia, Singapore and the Philippines with over

S\$500,000 in cash grants