

The Value We Create

In the midst of disruptive change, Singtel not only focuses on connecting people and enabling businesses, but creating value for those who believe in what we do – from our customers to our investors to our people and the many societies in which we operate.

For Our Customers

Our **4G coverage** is the widest in Singapore at **99.9%** and covers **94%** of Australia's population

We are going big on cloud with **13 data centres** in Asia Pacific

Regional Mobile Associates

We have invested **S\$13b** over the last two years and another **S\$8b** in FY 2016 to build mobile data networks

We serve **198m** mobile data users, a **21% increase** from the year before

We are growing our global cyber security capability with **Trustwave**

We now have

- 12 Security Operations Centres**
- 1,800 Cyber Security Professionals**
- Singtel Cyber Security Institute**

We were named **Best Mobile Operator & Fibre Broadband Services Provider in Singapore** by Hardwarezone Tech

For Our Investors

We paid **S\$2,789m** in dividends and **S\$360m** in interest payments in FY 2016

5-year Total Shareholder Return (TSR)

Singtel	10.3%
MSCI Asia Pacific Telecommunications Index	9.5%
Straits Times Index	1.2%

Source: Bloomberg, 2011–2016

We were ranked **#1**

- ASEAN Corporate Governance Scorecard 2015**
- Governance and Transparency Index 2015**
- FinanceAsia Best Managed Company for Singapore 2015**


For Our People

We invested **\$S\$22m** to train staff in Singapore and Australia


and our staff clocked **683,000** learning hours




We are building a talent pipeline

54 

students were supported under the **Singtel Cadet Scholarship Programme**

30 

students are currently sponsored under the **Singtel Undergraduate Scholarship Programme**

199 

graduates have been hired since 2008 as **Management Associates**

110 

interns have been hired under the **Singtel SHINE Internship Programme**

We support diversity

Over **25,000** employees of more than 90 different nationalities




35% of our employees are female



1/3 of our Board of Directors are female

For Our Society

We contributed **\$S\$36m** in community investment

and **\$S\$20m** to National Gallery Singapore



We spent **32,000** hours in staff volunteering



We were named as one of the **2016 WORLD'S MOST ETHICAL COMPANIES™**

WWW.ETHISPHERE.COM

for the sixth year running by Ethisphere Institute

We helped raise SME productivity and innovation through ICT with our **99% SME campaign**



We trained more than **100,000** students in over **200** schools

to be savvy, responsible members of the online community through our digital citizenship programmes in Singapore and Australia

