

Key Awards and Accolades

GROUP

- APR** 2010 | **Governance and Transparency Index**
- Ranked 1st
- MAY** 2010 | **Singapore Corporate Awards**
- Best Managed Board
 - Best CFO of the Year – Jeann Low
- FinanceAsia: Asia's Best Companies**
- Most Committed to a Strong Dividend Policy
- JUN** 2010 | **Asian Legal Business Southeast Asia Law Awards**
- IT/Telecommunications In-House Team of the Year
- SEP** 2010 | **Frost & Sullivan Growth, Innovation and Leadership Awards**
- Excellence in Leadership – Chua Sock Koong

- OCT** 2010 | **SIAS Investors' Choice Awards**
- Singapore Corporate Governance Award
- DEC** 2010 | **Asiamoney Corporate Governance Poll**
- Best for Responsibilities of Management and the Board of Directors
 - Best for Shareholders' Rights and Equitable Treatment – Joint 1st place
- JAN** 2011 | **Euromoney Best Managed Companies in Asia**
- Most Convincing and Coherent Strategy in Singapore
- MAR** 2011 | **Corporate Governance Asia: Asian Excellence Awards**
- Best Environmental Responsibility
 - Best Investor Relations by a Singapore company

SINGAPORE

- APR** 2010 | **Seatrade Asia Award**
- Technical Innovation
- MAY** 2010 | **Springboard Research**
- Asian IT Company of the Year
- JUN** 2010 | **Frost & Sullivan: Asia Pacific ICT Award**
- Managed Service Provider of the Year
 - Data Communications Service Provider of the Year
- Computerworld Singapore Readers' Choice Awards**
- Best Data Centre and Hosting Services
 - Best Managed Connectivity Services
- Superbrands Singapore 2010**
- Business Superbrands

- JUL** 2010 | **Singapore HR Awards**
- Leading HR Practices in CSR Award
 - Leading HR Leader Award
- Contact Centre World Awards**
- Best Outsourcing Partnership (Client: Ministry of Manpower)
 - Best Outsourcing Partnership (Client: The Accounting and Corporate Regulatory Authority)
 - Best Incentive Scheme
- Asia Business Continuity Awards**
- Business Continuity Provider of the Year (BCM Service)

OCT
2010 | **Community Chest Corporate Platinum Award**

NOV
2010 | **MIS Asia Magazine**
• Strategic 100 (Regional 20) Honoree

FEB
2011 | **HardwareMag and HardwareZone.com**
Tech Awards: Reader's Choice
• Best Mobile Operator (Singapore)
• Best Internet Service Provider (ISP)

MAR
2011 | **IQPC Process Excellence Awards**
• Best Start Up Lean Six Sigma Program Award

Ethisphere Institute:
World's Most Ethical Companies
• Among list of 36 new entrants



AUSTRALIA

NOV
2010 | **Customer Service Institute of Australia:**
Australian Service Excellence Awards
• Premium Service Desk
• National Executive of the Year
• Service Excellence in a Contact Centre

Frost & Sullivan Australia Best Practices Awards
• Service Provider of the Year

Australian Human Resources Institute
National Awards
• Martin Seligman Award for Health & Wellbeing

NOV
2010 | **London International Awards 2010**
• Gold - Television/Cinema/Online Film
(Visual Effects) - Optus 'Secret Training Camp'
('Secret Training Camp' was a TVC in support of Football
Federation Australia)

FEB
2011 | **Australian Centre of Corporate Social**
Responsibility: State of CSR
in Australia Annual Review
• Among CSR Top 20



ASSOCIATES

JUL
2010 | **Money & Banking Awards**
• Best Public Company – AIS

DEC
2010 | **Wall Street Journal Asia 200 Survey**
• 4th Most Admired Company in the Philippines
– Globe

FEB
2011 | **Top Brand Award**
• kartuHALO and simPATI – Telkomsel

Mobile World Congress Global Award
• Best Mobile Money Product or Solution –
Airtel Africa in partnership with Mastercard
and Standard Chartered Bank