



SINGTEL HUAT HUAT LUCKY DRAW 2026

TERMS & CONDITIONS

Draw Format and Eligibility

1. ORGANISER

The Singtel Huat Huat Lucky Draw (the "Lucky Draw") is organized by Singtel Mobile Singapore Pte Ltd ("Singtel") shall be governed by the terms and conditions set out herein and/or by such terms as Singtel shall impose from time to time.

2. PROMOTION PERIOD

The Lucky Draw shall commence from **31 Jan 2026 00:00 hrs** and will close on **01 Mar 2026 at 23:59hrs** ("**Eligibility Period**").

3. ELIGIBILITY

3.1 The Lucky Draw is open to all Singtel customers, including CIS customers, who successfully sign up for or recontract for any of the non-business Singtel services below, during the Promotion Period.

- 12-mth TV pack*
- 24-mth TV pack*
- 24-mth Broadband plan*
- 24-mth phone plan
- SIM only plans

*must complete installation and activation of service by 01 March 2026.

3.2 Eligible sign-ups and recontracts must be completed and accepted by Singtel within the Promotion Period.

3.3 Singtel employees, contractors, and any other persons or entities directly involved in the organization or administration of the Lucky Draw may be excluded, unless otherwise determined by Singtel at its sole discretion.

4. METHOD OF PARTICIPATION

4.1 Eligible customers who sign up or recontract with Singtel during the Promotion Period will be automatically entered into the Lucky Draw.

4.2 No registration, form submission or additional action is required to participate.

4.3 Each eligible customer is entitled to one (1) entry into the Lucky Draw, unless otherwise specified by Singtel.

5. PRIZES

5.1 A total prize pool of Singtel vouchers with an aggregate value exceeding SGD 8,888 will be awarded.

5.2 The prizes are as follows:

- One (1) x SGD 1,888 Singtel Voucher
- Two (2) x SGD 888 Singtel Vouchers
- Three (3) x SGD 688 Singtel Vouchers
- Three (3) x SGD 388 Singtel Vouchers
- Six (6) x SGD 188 Singtel Vouchers



- Ten (10) x SGD 88 Singtel Vouchers

5.3 Prizes are not transferable and not exchangeable for cash or any post-paid plans/services.

6. PRIZE REDEMPTION AND USE

6.1 Singtel vouchers may be used to redeem selected mobile devices, lifestyle products and accessories, on <https://shop.singtel.com/> and subject to Singtel's prevailing voucher redemption catalogue and applicable terms and conditions.

6.2 Any unused value, if applicable, shall not be refundable or exchangeable.

7. WINNER SELECTION AND ANNOUNCEMENT

7.1 Winners will be randomly selected from all eligible entries after the end of the Promotion Period.

7.2 Winners will be announced on **8 March 2026** on Singtel's official website.

7.3 Singtel's decision in relation to the Lucky Draw, including the selection of winners, shall be final and binding and no correspondence will be entertained.

8. WINNER NOTIFICATION

8.1 Winners will be notified by Singtel via email using the email address recorded in Singtel's systems.

8.2 Singtel will issue a unique redemption code to each winner for prize redemption purposes.

9. UNCLAIMED OR FORFEITED PRIZES

9.1 If a winner fails to respond, redeem the prize, or comply with Singtel's instructions within the stipulated timeframe, Singtel reserves the right to forfeit the prize without prior notice.

9.2 Singtel may, at its discretion, reallocate any forfeited prize.

General

10. Each participant shall fully indemnify and hold harmless Singtel and each of their respective divisions, affiliates, subsidiaries, parent, directors, officers, employees and agents, and all others associated with the development and execution of this Draw (collectively, the "**Indemnified Parties**") from any and all claims, damages, losses, demands, causes of action, proceedings, expenses (including without limitation reasonable attorneys' fees), and/or liabilities resulting or arising from or connected with, or claimed to have arisen, resulted from or be connected with:

- (i) the participant's submission, participation, attempt to participate, or inability to participate, in the Draw;
- (ii) submission and/or use by the Indemnified Parties of any submission (and/or any parts thereof);
- (iii) the participant's failure to comply with any one or more of these Draw rules or any applicable laws, rules or regulations;
- (iv) the unauthorized use by the participant of, as applicable, the name, likeness, voice, work product, brand, trademark, logo of any person or entity;
- (v) the breach or alleged breach of any warranty, representation (including, without limitation any eligibility-related representation) or covenant made by the participant in connection with the Draw;
- (vi) acceptance and/or use of any Prize, if any;
- (vii) any right or benefit granted by the participant to Singtel in connection with the Draw; and/or
- (viii) the participant's negligence, wilful misconduct, violation of any applicable laws, rules or regulations or these Draw rules, or his or her violation of any third party's intellectual property, privacy, publicity or other right.



11. Participants release each of the Indemnified Parties, from and against any and all liability with respect to or in any way arising from this Draw and the awarding and use, misuse or possession of any prizes, including liability for personal injury, except where prohibited or limited by law.
12. Singtel, its agents or distributors will not in any circumstances be responsible or liable to compensate any Draw winner or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the prize or participation in this Draw except where it is caused by the negligence of Singtel, its agents or distributors or that of their employees. The participant's statutory rights are not affected.
13. Personal Data Collection and Disclosure:
 - (i) By entering the Draw, participants agree and acknowledge that all personal data submitted may be collected, processed, stored, disclosed or otherwise used by Singtel and its affiliates for the purposes of conducting and administering the Draw and is subject to Singtel Data Protection Policy (<https://www.singtel.com/data-protection>) and Singtel General Terms & Conditions (<https://www.singtel.com/terms-general>).
 - (ii) Participants consent to and authorize Singtel to use at its sole discretion, without further compensation to the participants, any of their names, addresses, personal details, photographs, videotapes or any likeness of them for packaging, promotional, advertising, marketing and/or publicity purposes (where not prohibited by written law).
14. Each participant agrees that collection of personal data including participant's name, contact number, email address and personal identification such as pictures shall be needed for Singtel's and Singtel partner's usage to facilitate contestants' participation of this Draw.
15. The collection of personal data is carried out with the sole purpose of delivering the Draw prizes to the winners. If you provide us with personally identifiable data, we will not share your data with anyone or any entity, except with a third-party courier tasked with delivering the prizes to the winners, in which case only necessary data will be provided.
16. The winners consent to the publishing of their names on Singtel's websites, and to the release of their personal data to a third-party courier service for the delivery of prizes.
17. Singtel accepts no responsibility for entries lost or not successfully completed and/or delivered to Singtel's mailbox due to a technical fault, malfunction, delay, overload, interruption; computer hardware or software failure; satellite, network or server failure of any kind.
18. Singtel, its agents or distributors will not in any circumstances be responsible or liable to compensate any winner or accept any liability occurring as a result of the nonavailability of the winner to receive the prize at the time of delivery.
19. The decision of Singtel regarding any aspect of the Draw is final and binding, and no correspondence will be entered into about it.
20. Participants are deemed to have accepted and agreed to be bound by these terms and conditions upon entry into the Draw. Singtel in its sole and absolute discretion reserves the right to refuse entry or refuse to award the prize to anyone in breach of these terms and conditions.
21. Singtel in its sole and absolute discretion reserves the right to hold void, cancel, suspend, or amend these terms and conditions.



22. Singtel has the right to disqualify any participant who fails to abide by these terms and conditions or for any or no reason at any time without any liability whatsoever.
23. For any inquiries on the Draw or withdrawal of consent in respect of any of the aforementioned matters, please email g-contest@singtel.com. Should you withdraw your consent to our use of your personal information, you will not be able to participate in the Draw.
24. Any trademarks, graphic symbols, logos or intellectual property contained in any materials used in connection with this Draw, in particular that relating to the prizes, are the property of their respective owners. Singtel and its affiliates and contractors are not affiliated with, or endorsed or sponsored by, such owners and their relevant affiliates.
25. This Draw shall be governed by Singapore law and each participant agrees to submit any claim, dispute or controversy to the non-exclusive jurisdiction of the courts of the Republic of Singapore.

- END OF TERMS & CONDITIONS-